



# BHASKAR PHARMACY COLLEGE

Approved by AICTE, PCI New Delhi & Affiliated to JNTU, Hyderabad.

(Sponsored by J.B. Educational Society)


Bhaskar Nagar, Yenkapally(V), Moinabad (M), Himayathnagar (P.O.), R.R. Dist., Hyderabad -500 075, Telangana.

Phone No : 08413 - 235027 E-mail : principal@bpc.edu.in Website: www.bpc.edu.in

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## **Annual Report of the committee motioning the activities and number of grievances redressed to prove timely redressal of the grievances**



  
PRINCIPAL  
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## Annual Report of the Grievance Redressal Committee for the Academic Year: 2022-2023

- ❖ The first Grievance Redressal Committee meeting for the Academic year 2022-2023 was held on 27-12-2022 at 11.00 A.M in Principal Chamber.
- ❖ The Second Grievance Redressal Committee meeting for the Academic year 2022-2023 was held on 15-07-2023 at 11.00 A.M in Principal Chamber.
- ❖ The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below:

S.No	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	10-12-2022	Wi-Fi coverage Problem	CHIPIRI SINDHUJA III year B.Pharmacy students	17-12-2022	Approved for increase of speed of WI-FI Net Speed.
2	09-06-2023	Water Filter Cooling Problem	I year B.Pharmacy students	16-06-2023	Committee brought to the notice of the management and water filter was repaired to effective cooling
3	01-07-2022	Mobile lost	AFIFA NAZNEEN II B.Pharmacy year student	07-07-2022	With the help of door Incharge Committee traced the CC footage and found the Mobile phone.



  
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## Annual Report of the Grievance Redressal Committee for the Academic Year :2021-2022

- ❖ The first Grievance Redressal committee meeting for the Academic year 2021-2022 was held on 27-12-2021 at 11.00 am in Principal Chamber.
- ❖ The Second Grievance Redressal Committee meeting for the Academic year 2021-2022 was held on 15-07-2022 at 11.00 am in Principal Chamber.
- ❖ The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	10-12-2021	Wi-Fi coverage Problem	III year B.Pharmacy students	15-12-2021	Approved for increase of speed of WI-FI Net Speed.
2	09-06-2022	Water Filter Cooling Problem	I year B.Pharmacy students	13-06-2022	Committee brought to the notice of the management and water filter was repaired to effective cooling
3	01-07-2022	Mobile lost	KATEPAGA SATHWIKI II year B.Pharmacy student	04-07-2022	With the help of door Incharge Committee traced the CC footage and found the Mobile phone.



  
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## Annual Report of the Grievance Redressal Committee for the Academic Year : 2020-2021

- ❖ The first Grievance Redressal committee meeting for the Academic year 2020-2021 was held on 08-10-2020 at 11.00 am in Principal Chamber.
- ❖ The Second Grievance Redressal Committee meeting for the Academic year 2020-2021 was held on 17-07-2021 at 11.00 am in Principal Chamber.
- ❖ The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.
- ❖ Due to COVID pandemic students were not present physically.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	Nil	Nil	Nil	Nil	Nil



  
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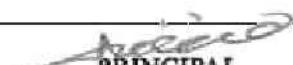
## Annual Report of the Grievance Redressal Committee for the Academic Year: 2019-2020

- ❖ The first Grievance Redressal committee meeting for the Academic year 2019-2020 was held on 11-12-2019 at 11.00 am in Principal Chamber.
- ❖ The Second Grievance Redressal Committee meeting for the Academic year 2019-2020 was held on 25-02-2020 at 11.00 am in Principal Chamber.
- ❖ The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	13-11-2019	Honey bees issue in III floor	I year B.Pharmacy students	16-11-2019	Committee adopted the measures for the removal of honey comb from the third floor
2	27-11-2019	Lab record missing	EDGI AKHILA II year B.Pharmacy student	28-11-2019	Committee instructed to the concerned lab assistant to find the Lab record.
3	20-01-2020	Fans not working	III year B.Pharmacy students	23-01-2020	Committee brought to the notice of the management that the fans which are not working were repaired and few were replaced by new one.



  
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## Annual Report of the Grievance Redressal Committee for the Academic Year: 2018-2019

- ❖ The first Grievance Redressal committee meeting for the Academic year 2018-2019 was held on 04-12-2018 at 11.00 am in Principal Chamber.
- ❖ The Second Grievance Redressal Committee meeting for the Academic year 2018-2019 was held on 17-04-2019 at 11.00 am in Principal Chamber.
- ❖ The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	04-10-2018	Window Glass Repair	III year B.Pharmacy students	08-10-2018	Committee brought to the notice of management and repaired the window pane.
2	08-11-2018	Mobile Lost	SHIBA ANJUM I year B.Pharmacy student	09-11-2018	With the help of floor Incharge Committee traced the CC footage and found the Mobile Phone.
3	28-03-2019	Library Timings related	II Year B.Pharmacy students	29-03-2019	Committee discussed with library committee to instruct the librarian to make library timings flexible .



  
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