

BHASKAR PHARMACY COLLEGE

Approved by AICTE, PCI New Delhi & Affiliated to JNTU, Hyderabad.

(Sponsored by J.B. Educational Society)

Bhaskar Nagar, Yenkapally(V), Momabad (M), Himayathnagar (P.O.), R.R. Dist., Hyderabad -500 075 Telangana.

Phone No 08413 - 235027 E-mail : principal@bpc.edu.in Website: www.bpc.edu.in

GRIEVANCE REDRESSAL COMMITTEE



BHASKAR PHARMACY COLLEGE

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(Sponsored by J.B. Educational Society)

Bhaskar Nagar, Yenkapally(V), Moinabad (M), Himayathnagar (P.O.), R.R. Dist., Hyderabad -500 075, Telangana.

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GRIEVANCE REDRESSAL COMMITTEE

RESPONSIBILITIES:

- ❖ To accept written grievances from students related to the system.
- ❖ To create and implement a mechanism to handle the reported grievances.
- ❖ To forward the findings to the Management if necessary for further action.
- ❖ To listen, record and scrutinize the grievances submitted to them by the Students and take necessary steps immediately.
- ❖ To attend to the grievances based on the authenticity and gravity of the criticisms made.
- ❖ To represent the grievances to the concerned section which may include maintenance, transport, academic, amenities etc.
- ❖ To convene periodical meetings to discuss whether the grievances have been settled.
- ❖ To make a follow-up of these matters at regular intervals till their final disposal.
- ❖ To maintain strict confidentiality, if necessary.
- ❖ Grievances related to woman's issues and harassment.
- ❖ Grievances related to University examinations.
- ❖ Grievances related to delay in issuance of documents and records.


Principal

PRINCIPAL
BHASKAR PHARMACY COLLEGE
Bhaskar Nagar, Yenkapally (V),
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Phone No : 08413 - 235027 E-mail principal@bpc.edu.in Website: www.bpc.edu.in

Date: 24-09-2023

CIRCULAR

It is here by informed to all the members of Grievance Redressal Committee that you are requested to attend the committee meeting on 27-09-2023 at 11.00 AM in Principal Chamber to discuss the following issues.

Agenda:


- ✚ To review of previous grievance minutes and action taken.
- ✚ To discuss about the student grievances if any.

The Following Members are required to attend the meeting:

S.No.	Name of The Member	Designation	Position
1	Dr.A.Srinivasa Rao	Principal	Chairman
2	Dr.A V Kishore Babu	Associate Professor	Coordinator
3	Dr.M.Srikanth	Professor	Member
4	Dr.P.Sobitha Rani	Associate Professor	Member
5	P.SaiNath	Administrative officer	Member
6	N.Rajasekhar Reddy	Others	Member

Copy to:

1. IQAC Coordinator
2. All HODs
3. Concerned faculty members
4. Administrative Officer
5. Accounts Officer
6. Circulate among the students


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Date: 27-09-2023


MINUTES OF THE MEETING

All the members of Grievance Redressal Committee discussed the above issues and suggested to resolve the following issues.

1. Grievance Redressal Committee members reviewed the deliberations made on issues in the previous meeting and actions for improving the functioning of the college.
2. As per the request of III year B.Pharmacy Students, committee discussed and approved for increase of speed of WI-FI.

The following members were present

S. No.	Name of The Member	Position	Signature
1	Dr.A.Srinivasa Rao	Chairman	
2	Dr. A V Kishore Babu	Coordinator	
3	Dr.M.Srikanth	Member	
4	Dr.P.Sobitha Rani	Member	
5	P.SaiNath	Member	
6	N.Rajasekhar Reddy	Member	


Principal
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Date: 12-07-2022

CIRCULAR

It is here by informed to all the members of Grievance Redressal Committee that you are requested to attend the committee meeting on 15-07-2022 at 11.00 AM in Principal chamber to discuss the following issues.

Agenda:

- ↓ To review of previous grievance minutes and action taken.
- ↓ To discuss about the student grievances if any.

The Following Members are required to attend the meeting

S.No.	Name of The Member	Designation	Position
1	Dr.A.Srinivasa Rao	Principal	Chairman
2	Dr.B.Durga Prasad	Professor	Coordinator
3	Dr.M.Srirama Chandra	Associate Professor	Member
4	Dr.P.Sobitha Rani	Associate Professor	Member
5	P.SaiNath	Administrative officer	Member
6	N.Rajasekhar Reddy	Others	Member

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Date: 15-07-2022

MINUTES OF THE MEETING

All the members of Grievance Redressal Committee discussed the above issues and suggested to resolve the following issues.

- ❖ Grievance Redressal Committee members reviewed the deliberations made on various issues in the previous meeting and actions for improving the functioning of the college.
- ❖ As per the request of I year B.Pharmacy students, Committee brought to the notice of the management and water filter was repaired to effective cooling.
- ❖ As per the request of II year B.Pharmacy student, with the help of floor incharge committee traced the CC footage and found the Mobile Phone.

The following committee members were present:

S. No.	Name of The Member	Position	Signature
1	Dr.A.Srinivasa Rao	Chairman	
2	Dr.B.Durga Prasad	Coordinator	
3	Dr.M.Srirama Chandra	Member	
4	Dr.P.Sobitha Rani	Member	
5	P.SaiNath	Member	
6	N.Rajasekhar Reddy	Member	

Principal

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CIRCULAR

Date: 06-10-2022

It is here by informed to all the members of Grievance Redressal Committee that you are requested to attend the committee meeting on 08-10-2022 at 11.00 AM in Principal chamber to discuss the following issues.

Agenda:


- ✚ To review of previous grievance minutes and action taken.
- ✚ To discuss about the student grievances if any.

The following members are requested to attend the meeting

S.No.	Name of the Member	Designation	Position
1	Dr.A.Srinivasa Rao	Principal	Chairman
2	Dr.B.Durga Prasad	Professor	Coordinator
3	Dr.M.Srirama Chandra	Associate Professor	Member
4	Dr.P.Sobitha Rani	Associate Professor	Member
5	P.SaiNath	Administrative officer	Member
6	N.Rajasekhar Reddy	Others	Member

Copy to:

1. IQAC Coordinator
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Date: 08-10-2022

MINUTES OF THE MEETING

All the members of Grievance Redressal Committee discussed the above issues and suggested to resolve the following issues.

1. Grievance Redressal Committee members reviewed the deliberations made on various issues in the previous meeting and actions for improving the functioning of the college.

The following members were present

S No	Name of the Member	Position	Signature
1	Dr.A.Srinivasa Rao	Chairman	
2	Dr.B.Durga Prasad	Coordinator	
3	Dr.M.Srirama Chandra	Member	
4	Dr.P.Sobitha Rani	Member	
5	P.SaiNath	Member	
6	N.Rajasekhar Reddy	Member	

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Date: 15-07-2021

CIRCULAR

It is here by informed to all the members of Grievance Redressal Committee that you are requested to attend the committee meeting on 17-07-2021 at 11.00 AM in Principal chamber to discuss the following issues.

Agenda:


- ✚ To review of previous grievance minutes and action taken.
- ✚ To discuss about the student grievances if any.

The following members are requested to attend the meeting:

S.No	Name of the Member	Designation	Position
1	Dr.A.Srinivasa Rao	Principal	Chairman
2	Dr.B.Durga Prasad	Professor	Coordinator
3	Dr.M.Srirama Chandra	Associate Professor	Member
4	Dr.V.Lokeswara Babu	Associate Professor	Member
5	P.SaiNath	Administrative officer	Member
6	N.Rajasekhar Reddy	Others	Member

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Date: 17-07-2021


MINUTES OF THE MEETING

All the members of Grievance Redressal Committee discussed the above issues and suggested to resolve the following issues.

1. Grievance Redressal Committee members reviewed the deliberations made on various issues in the previous meeting and actions for improving the functioning of the college.

The following members were present

S.No.	Name of the Member	Position	Signature
1	Dr.A.Srinivasa Rao	Chairman	
2	Dr.B.Durga Prasad	Coordinator	
3	Dr.M.Srirama Chandra	Member	
4	Dr.V.Lokeswara Babu	Member	
5	P.SaiNath	Member	
6	N.Rajasekhar Reddy	Member	


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Date: 23-02-2020

CIRCULAR

It is here by informed to all the members of Grievance Redressal Committee that you are requested to attend the committee meeting on 25-02-2020 at 11.00 AM in Principal chamber to discuss the following issues.

Agenda:


- ↓ To review of previous grievance minutes and action taken.
- ↓ To discuss about the student grievances if any.

The following members are requested to attend the meeting

S.No.	Name of the Member	Designation	Position
1	Dr.A.Srinivasa Rao	Principal	Chairman
2	Dr.B.Durga Prasad	Professor	Coordinator
3	Dr.M.Srirama Chandra	Associate Professor	Member
4	Dr.V.Lokeswara Babu	Associate Professor	Member
5	P.SaiNath	Administrative officer	Member
6	N.Rajasekhar Reddy	Others	Member

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Date: 25-02-2020

MINUTES OF THE MEETING

All the members of Grievance Redressal Committee discussed the above issues and suggested to resolve the following issues.

1. Grievance Redressal Committee members reviewed the deliberations made on various issues in the previous meeting and actions for improving the functioning of the college.
2. As per the request of III year B.Pharmacy students, Committee brought to the notice of the management that fans which are not working were repaired and few were replaced by new one.

The following members were present

S. No.	Name of the Member	Position	Signature
1	Dr.A.Srinivasa Rao	Chairman	
2	Dr.B.Durga Prasad	Coordinator	
3	Dr.M.Srirama Chandra	Member	
4	Dr.V.Lokeswara Babu	Member	
5	P.SaiNath	Member	
6	N.Rajasekhar Reddy	Member	

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Date: 09-12-2019

CIRCULAR

It is here by informed to all the members of Grievance Redressal Committee that you are requested to attend the committee meeting on 11-12-2019 at 11.00 AM in principal chamber to discuss the following issues.

Agenda:

- To review of previous grievance minutes and action taken.
- To discuss about the student grievances if any.

The following members are requested to attend the meeting

S.No.	Name of the Member	Designation	Position
1	Dr.A.Srinivasa Rao	Principal	Chairman
2	Dr.B.Durga Prasad	Professor	Coordinator
3	Dr.M.Srirama Chandra	Associate Professor	Member
4	Dr.V.Lokeswara Babu	Associate Professor	Member
5	P.SaiNath	Administrative officer	Member
6	N.Rajasekhar Reddy	Others	Member

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Date: 11-12-2019

MINUTES OF THE MEETING

All the members of Grievance Redressal Committee discussed the above issues and suggested to resolve the following issues.

1. Grievance Redressal Committee members reviewed the deliberations made on various issues in the previous meeting and actions for improving the functioning of the college.
2. As per the request of I year B.Pharmacy students, Committee adopted the measures for the removal of honey comb from the first floor.
3. As per the request of II year B.Pharmacy student Committee instructed to the concerned lab assistant to find the Lab record.

The following members were present:

S. No.	Name of the Member	Position	Signature
1	Dr.A.Srinivasa Rao	Chairman	
2	Dr.B.Durga Prasad	Coordinator	
3	Dr.M.Srirama Chandra	Member	
4	Dr.V.Lokeswara Babu	Member	
5	P.SaiNath	Member	
6	N.Rajasekhar Reddy	Member	

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Date: 24-02-2020

CIRCULAR

It is here by informed to all the members of Grievance Redressal Committee that you are requested to attend the committee meeting on 25-02-2020 at 11.00 AM in Principal chamber to discuss the following issues.

Agenda:

- ✚ To review of previous grievance minutes and action taken.
- ✚ To discuss about the student grievances if any.

The following members are requested to attend the meeting

S.No.	Name of the Member	Designation	Position
1	Dr.A.Srinivasa Rao	Principal	Chairman
2	Dr.B.Durga Prasad	Professor	Coordinator
3	Dr.M.Srirama Chandra	Associate Professor	Member
4	Dr.V.Lokeswara Babu	Associate Professor	Member
5	P.SaiNath	Administrative officer	Member
6	N.Rajasekhar Reddy	Others	Member

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Date: 25-02-2020


MINUTES OF THE MEETING

All the members of Grievance Redressal Committee discussed the above issues and suggested to resolve the following issues.

1. Grievance Redressal Committee members reviewed the deliberations made on various issues in the previous meeting and actions for improving the functioning of the college.
2. As per the request of IV year B.Pharmacy students, Committee brought to the notice of the management that fans which are not working were repaired and few were replaced by new one.

The following members were present

S. No.	Name of the Member	Position	Signature
1	Dr.A.Srinivasa Rao	Chairman	
2	Dr.B.Durga Prasad	Coordinator	
3	Dr.M.Srirama Chandra	Member	
4	Dr.V.Lokeswara Babu	Member	
5	P.SaiNath	Member	
6	N.Rajasekhar Reddy	Member	


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Date: 01-12-2018

CIRCULAR

It is here by informed to all the members of Grievance Redressal Committee that you are requested to attend the committee meeting on 04-12-2018 at 11.00 AM in Principal chamber to discuss the following issues.

Agenda:

- ↓ To review of previous grievance minutes and action taken.
- ↓ To discuss about the student grievances if any.

The following members are requested to attend the meeting

S.No.	Name of the Member	Designation	Position
1	Dr.A.Srinivasa Rao	Principal	Chairman
2	Dr.B.Durga Prasad	Professor	Coordinator
3	Dr.M.Srirama Chandra	Associate Professor	Member
4	Dr.V.Lokeswara Babu	Associate Professor	Member
5	P.SaiNath	Administrative officer	Member
6	N.Rajasekhar Reddy	Others	Member

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Phone No : 38413 - 235027 E-mail : pncipal@bpc.edu.in Website: www.bpc.edu.in

Date: 04-12-2018

MINUTES OF THE MEETING

All the members of Grievance Redressal Committee discussed the above issues and suggested to resolve the following issues.

1. Grievance Redressal Committee members reviewed the deliberations made on various issues in the previous meeting and actions for improving the functioning of the college.
2. As per the request of I year B.Pharmacy student with the help of floor incharge Committee traced the CC footage and found the Mobile phone.
3. As per the request of II year B.Pharmacy students, Committee brought to the notice of Management and repaired the window pane.

The following members were present

S. No.	Name of the Member	Position	Signature
1	Dr.A.Srinivasa Rao	Chairman	
2	Dr.B.Durga Prasad	Coordinator	
3	Dr.M.Srirama Chandra	Member	
4	Dr.V.Lokeswara Babu	Member	
5	P.SaiNath	Member	
6	N.Rajasekhar Reddy	Member	

Principal
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Date: 15-04-2019

CIRCULAR

It is here by informed to all the members of Grievance Redressal Committee that you are requested to attend the committee meeting on 17-04-2019 at 11.00 AM in Principal chamber to discuss the following issues.

Agenda:


- ↓ To review of previous grievance minutes and action taken.
- ↓ To discuss about the student grievances if any.

The following members are requested to attend the meeting

S.No.	Name of the Member	Designation	Position
1	Dr.A.Srinivasa Rao	Principal	Chairman
2	Dr.B.Durga Prasad	Professor	Coordinator
3	Dr.M.Srirama Chandra	Associate Professor	Member
4	Dr.V.Lokeswara Babu	Associate Professor	Member
5	P.SaiNath	Administrative officer	Member
6	N.Rajasekhar Reddy	Others	Member

Copy to:

1. IQAC Coordinator
2. All HODs
3. Concerned faculty members
4. Administrative Officer
5. Accounts Officer
6. Circulate among the students


Principal
PRINCIPAL
BHASKAR PHARMACY COLLEGE
Bhaskar Nagar, Yenkapally (V),
Moinabad (M), R.R. Dist.
Hyderabad-500 075. T.S.



BHASKAR PHARMACY COLLEGE

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(Sponsored by J.B. Educational Society)

Bhaskar Nagar, Yenkapally(V), Moinabad (M), Himayathnagar (P.O.), R.R. Dist., Hyderabad -500 075, Telangana.

Phone No : 08413 - 235027 E-mail : principal@bpc.edu.in Website: www.bpc.edu.in

Date: 17-04-2019

MINUTES OF THE MEETING

All the members of Grievance Redressal Committee discussed the above issues and suggested to resolve the following issues.

1. Grievance Redressal Committee members reviewed the deliberations made on various issues in the previous meeting and actions for improving the functioning of the college.
2. As per the request of I Year B.Pharmacy students, Committee discussed with library committee to instruct the librarian to make library timings flexible.

The following members were present

S. No.	Name of the Member	Position	Signature
1	Dr.A.Srinivasa Rao	Chairman	
2	Dr.B.Durga Prasad	Coordinator	
3	Dr.M.Srirama Chandra	Member	
4	Dr.V.Lokeswara Babu	Member	
5	P.SaiNath	Member	
6	N.Rajasekhar Reddy	Member	

Principal

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Date: 11-04-2018

CIRCULAR

It is here by informed to all the members of Grievance Redressal Committee that you are requested to attend the committee meeting on 13-04-2018 at 11.00 AM in Principal chamber to discuss the following issues.

Agenda:

- ✚ To review of previous grievance minutes and action taken.
- ✚ To discuss about the student grievances if any.

The following members are requested to attend the meeting

S.No.	Name of the Member	Designation	Position
1	Dr.A.Srinivasa Rao	Principal	Chairman
2	Dr.B.Durga Prasad	Professor	Coordinator
3	Dr.M.Srirama Chandra	Associate Professor	Member
4	Dr.V.Lokeswara Babu	Associate Professor	Member
5	P.SaiNath	Administrative officer	Member
6	N.Rajasekhar Reddy	Others	Member

Copy to:

1. IQAC Coordinator
2. All HODs
3. Concerned faculty members
4. Administrative Officer
5. Accounts Officer
6. Circulate among the students


Principal

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Phone No : 08413 - 235027 E-mail: principal@bpc.edu.in Website: www.bpc.edu.in

Date: 13-04-2018

MINUTES OF THE MEETING

All the members of Grievance Redressal Committee discussed the above issues and suggested to resolve the following issues.

1. Grievance Redressal Committee members reviewed the deliberations made on various issues in the previous meeting and actions for improving the functioning of the college.
2. As per the request of 1st year B.Pharmacy students, Committee brought to the notice of the management and polished the black board to make it clearly visible.

The following members were present

S.NO	Name of the Member	Position	Signature
1	Dr.A.Srinivasa Rao	Chairman	
2	Dr.B.Durga Prasad	Coordinator	
3	Dr.M.Srirama Chandra	Member	
4	Dr.V.Lokeswara Babu	Member	
5	P.SaiNath	Member	
6	N.Rajasekhar Reddy	Member	

Principal

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